



Quality Policy

Hydrera provides a range of fluid storage, fluid pumping, and fluid management services to a diverse range of industries across Australia.

Hydrera is committed to understanding and meeting the needs of our clients through all aspects of our business to ensure our clients are satisfied with our products and services.

To facilitate this and to continually improve, Hydrera has implemented an integrated quality and safety management system which is modelled against ISO 9001:2015, ISO 45001:2018 and ISO 14001:2015.

Hydrera will:

- comply with all legislative and regulatory requirements
- continually improve the effectiveness of the integrated management system and provide sufficient resources to maintain it
- establish appropriate quality and business objectives, and regularly monitor them at management meetings and more formally at Management Review Meetings and Board Meetings
- work closely with our clients to define and specify their quality requirements and, always, conform to those requirements thus ensuring reliability, serviceability, and safety of their assets
- ensure our employees are competent for the work they perform
- complete work for our clients on time, on budget and to specification
- ensure all employees understand that 'quality' is the responsibility of everyone and, through continual improvement, build a culture of doing things right.

Senior management fully endorse this Quality Policy and the integrated management system that has been developed and implemented.

Eddie Pigeon
General Manager

Eddie Pigeon

Date :08/04/2022