

Hydrera provides a range of fluid storage, fluid pumping, and fluid management services to a diverse range of industries across Australia.

We are committed to understanding and meeting client needs, ensuring satisfaction with our products and services. To achieve this, Hydrera has implemented an Integrated Quality, Safety, and Environmental Management System aligned with:

- ISO 9001:2015 (Quality Management)
- ISO 45001:2018 (Occupational Health & Safety)
- ISO 14001:2015 (Environmental Management)

### **Commitments**

Hydrera will:

- Comply with all applicable legislative and regulatory requirements.
- Provide safe and healthy working conditions, eliminate hazards, and reduce OH&S risks for employees and stakeholders
- Protect the environment, prevent pollution, and minimise the impact of our operations.
- Continually improve the effectiveness of the integrated management system, allocating sufficient resources to maintain it.
- Establish and monitor quality and business objectives through management meetings, formal Management Reviews, and Board oversight.
- Collaborate with clients to define and meet their quality requirements, ensuring reliability, serviceability, and safety of their assets.
- Ensure employee competence through training, qualifications, and ongoing development.
- Deliver projects on time, within budget, and to specification.
- Promote a culture of quality, where every employee understands their responsibility and contributes to continual improvement by “doing things right.”

### **Endorsement**

Senior Management fully endorses this Quality Policy and the integrated management system that supports it.



**Steve Roberts**  
**Vice President of Operations**